

Commerce Service Provider Program

Program Overview

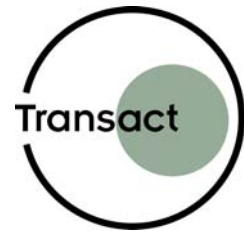
Soverain's Commerce Service Provider (CSP) program is designed to leverage the flexibility, scalability and security of Transact, enabling our CSP partners to offer a turn-key e-commerce solution to their customers. The CSP program has an upfront Transact license fee and recurring fees based on the CSP's customer revenues, plus annual support fees. The CSP must register each Merchant Business Customer with Soverain to activate their use of Transact and access to support services.

Program Levels

There are two levels to the CSP program:

- Full CSP license, with an unlimited of CSP customers
- Niche CSP license, with a fixed number of CSP customers

The Niche CSP license can be upgraded to a Full CSP license for a fee at any time. Both levels require recurring fees based on the CSP's customer revenues.



Program Pricing

License	Licencense Fee
Full CSP Transact License	\$175,000 per CPU
Niche CSP Transact License	\$125,000 per CPU
Upgrade to Full CSP License	\$25,000 per 25 Merchants
Maintenance & support Fees	30% of License Fees
Merchant License Fees	20% of Gross Revenue

Program Support

The CSP provides Level 1 support to their Merchant Business Customers, while Soverain provides Level 2 and 3 support. Support for the Transact core functionality includes business-day and off-hour support via phone, email and chat, as well as access to Soverain's online knowledgebase. See the *Soverain Services Guide* for details.

